



STUDENT HEALTH INSURANCE PLAN FREQUENTLY ASKED QUESTIONS

What is my waiver Deadline? October, 17 2021

Will I be notified if you haven't received my Waiver? Yes, you will receive frequent reminders during the open waive/enrollment period to your college email

Where do I waive: Waivers are to be completed online at: my.newpaltz.edu under My Student Account

Do I have to waive every semester or just once a year? A waiver must be submitted annually during the open waiver & enrollment period

How do I get an Insurance ID Card? Download a copy of your insurance card by visiting www.haylor.com/college/suny-at-new-paltz & then select download ID

How do I find a Doctor that accepts my student health insurance? You can view doctors that accept your insurance by visiting www.haylor.com/college/suny-at-new-paltz then select find a provider

How do I enroll my spouse or child in the health coverage? To enroll the dependent(s) directly through carrier by visiting www.firststudent.com, select SUNY New Paltz & then click enroll now to view available dependent options

How do I find what is covered under my student health insurance? Visit www.haylor.com/college/suny-at-new-paltz then select plan highlights or coverage details

I lost my insurance coverage, how do I enroll in the student health insurance plan? Please contact student@haylor.com with a copy of your current insurance carrier's termination letter to begin the enrollment process. Once enrollment is finalized, payment will be required at time of enrollment

Does this plan contain dental coverage? Yes, dental coverage is only available for members under age of 19

How do I cancel the student health insurance? Please email student@haylor.com to begin the process of your termination.

For more details regarding the SUNY New Paltz Student Health Insurance Program please visit: haylor.com/college/suny-at-new-paltz 866-535-0456 or student@haylor.com

