



STUDENT HEALTH INSURANCE PLAN FREQUENTLY ASKED QUESTIONS

What is my enrollment Deadline? August 27, 2022

Will I be notified if you haven't received my Waiver? Yes, you will receive frequent reminders during the open waive/enrollment period to your college email

Where do I waive? Waivers can be completed by visiting haylor.com/college/tcu

Do I have to waive every semester or just once a year? A waiver needs to only be submitted once per plan year.

How do I get an Insurance ID Card? Download a copy of your insurance card by visiting haylor.com/college/tcu and then select download ID Card.

How do I find a Doctor that accepts my student health insurance? You can view doctors that accept your insurance by visiting haylor.com/college/tcu then select find providers

How do I enroll my spouse or child in the health coverage? Spouse & Child(ren) are not eligible for enrollment in this program

How do I find what is covered under my student health insurance? You can view entire health plan benefits by visiting haylor.com/college/tcu then select plan highlights or coverage details

I lost my insurance coverage, how do I enroll in the student health insurance plan? Please contact student@haylor.com with a copy of your current insurance carrier's termination letter to begin the enrollment process. Once enrollment is finalized, insurance fee will be posted on your student account.

Does this plan contain dental coverage? No, dental coverage is only available for pediatric members (under age of 19).

How do I cancel the student health insurance? Please contact student@haylor.com. TCU will not be accepting mid-year or late terminations or waivers.

For more details regarding the TCU
Student Health Insurance Program Please Visit

haylor.com/college/tcu

