

# Texas Christian University

## Student Health Insurance Plan

### Frequently Asked Questions

**What is my waiver Deadline?** **Fall:** August 27, 2023 **Spring:** January 14, 2024

**Will I be notified if you haven't received my Waiver?** Yes, you will receive frequent reminders during the open waive/enrollment period to your college email

**Where do I waive?** Waivers can be completed by visiting <https://www.haylor.com/tcu>

**Do I have to waive every semester or just once a year?** A waiver needs to only be submitted once per plan year

**How do I get an Insurance ID Card?** Download a copy of your insurance card by visiting <https://www.haylor.com/tcu> & then select Download ID Card

**How do I find a Doctor that accepts my student health insurance?** You can view doctors that accept your insurance by visiting <https://www.haylor.com/tcu> then select Find Providers

**How do I enroll my spouse or child in the health coverage?** Spouse & Child(ren) are not eligible for enrollment in this program

**How do I find what is covered under my student health insurance?** You can view entire health plan benefits by visiting <https://www.haylor.com/tcu> then select Plan Highlights or Plan Detail

**I lost my insurance coverage, how do I enroll in the student health insurance plan?** Please contact [student@haylor.com](mailto:student@haylor.com) with a copy of your current insurance carrier's termination letter to begin enrollment. Once enrollment is finalized, the insurance fee will be posted on your student account

**Does this plan contain dental coverage?** No, dental coverage is only available for pediatric members (under age of 19)

**How do I cancel the student health insurance?** TCU will not be accepting mid-year or late terminations or waivers

For more details regarding the  
TCU Student Health Insurance Program  
please visit: [www.haylor.com/tcu](http://www.haylor.com/tcu)  
866-535-0456  
[student@haylor.com](mailto:student@haylor.com)

