

# Rensselaer Polytechnic Institute

## Student Health Insurance Plan Frequently Asked Questions

**What is my waiver Deadline?** Fall: September1, 2023 **New** Spring students: February1, 2024

**Will I be notified if you haven't received my Waiver?** Yes, you will receive frequent reminders during the open waive/enrollment period to your college email

**Where do I waive?** Waivers can be completed by visiting <https://www.haylor.com/rpi> then select Student Waive/Enroll

**Do I have to waive every semester or just once a year?** A waiver must be submitted annually during the open waiver & enrollment period

**How do I get an Insurance ID Card?** Download a copy of your insurance card by visiting <https://www.haylor.com/rpi> & then select Download ID

**How do I find a Doctor that accepts my student health insurance?** You can view doctors that accept your insurance by visiting <https://www.haylor.com/rpi> then select Find Providers

**How do I enroll my spouse or child in the health coverage?** Spouse & Child(ren) are not eligible for enrollment in this program

**How do I find what is covered under my student health insurance?** You can view entire health plan benefits by visiting <https://www.haylor.com/rpi> then select Plan Highlights or Coverage Details

**I lost my insurance coverage, how do I enroll in the student health insurance plan?** Please contact [student@haylor.com](mailto:student@haylor.com) with a copy of your current insurance carrier's termination letter to begin the enrollment process. Once enrollment is finalized, insurance fee will be posted on student bursar bill.

**Does this plan contain dental coverage?** Graduate students will be auto-enrolled in the Delta Dental plan. Undergraduate students may voluntarily enroll in the plan as well. Once enrolled you can view plan details hby visiting <https://www.deltadental.com/us/en/login.html>. On the medical plan dental coverage is only available for pediatric members (under age of 19).

**How do I cancel the student health insurance?** RPI will not be allowing mid-plan terminations.

For more details regarding the Rensselaer Polytechnic Institute  
Student Health Insurance Program  
please visit: [www.haylor.com/rpi](http://www.haylor.com/rpi)  
866-535-0456  
[student@haylor.com](mailto:student@haylor.com)

