

## Virtual Primary Care with Galileo

24/7 virtual primary care. Same-day responses. No appointments needed.

### It's quick, and convenient, to stay connected to your doctor.

MVP Health Care<sup>®</sup> members can connect with a virtual medical team by text or video chat anytime, anywhere. Galileo can act as your Primary Care Provider or provide convenient care when you can't get to your doctor. Galileo can help with:

- Preventive care
- Everyday health needs, like prescription refills, labs, and screenings
- · Behavioral health concerns

 Complex or chronic conditions like asthma, diabetes, heart disease, or depression

• And more!

## **Getting started is easy!**

See reverse for more details.

### **Questions?**

For questions about your benefit, please call the MVP Customer Care Center, Monday–Friday, 8 am–6 pm at the phone number listed on the back of your MVP Member ID card.

If you need help creating your Galileo account or accessing care, please call Galileo's 24/7 Patient Support Associates (PSAs) by calling **1-800-403-5029** (TTY: 1-800-662-1220) or emailing **support@galileohealth.com**.



# Getting Started is Easy!

### Scan the QR code or visit galileohealth.com/mvp.



### 2. Create an account.

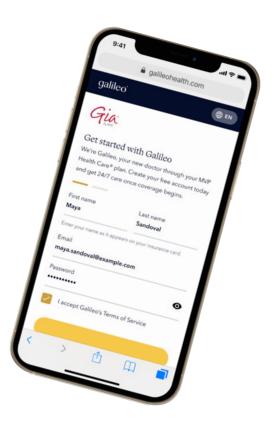
Create an account using your date of birth and the 11-digit Member ID number found on your MVP Member ID card. You must be age 18 or older to create an account.

### 3. Download the app!

Once your membership is active, download the Galileo app and sign in using the same email and password you used to set up your account.







#### That's it!

Now, just message a doctor anytime you need care!

Galileo is available for all MVP members 18 years of age or older.

Health benefit plans are issued or administered by MVP Health Plan, Inc.; MVP Health Insurance company; MVP Select Care, Inc.; and MVP Health Services Corp., operating subsidiaries of MVP Health Care, Inc. Not all plans available in all states and counties.

MVP Health Plan, Inc. complies with Federal civil rights laws. MVP Health Plan, Inc. does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-844-946-8010** (TTY: 1-800-662-1220). 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 **1-844-946-8010** (TTY: 1-800-662-1220). This information is available in other formats for members with special needs or who speak a language other than English. Please call us at **1-844-946-8010** (TTY/TTD: 1-800-662-1220).